



SOLAR INSTALLATION TIMELINE

Our 90 DAY PROMISE... At Olson Solar Energy, our goal is to complete every one of our projects in the shortest timeline possible. Variables like manufacturing or shipping delays, subcontractor scheduling, and weather contribute to that timeline. To best communicate the entire process, we've described each step below and make the following promise to you...

WE WILL DO EVERYTHING WITHIN OUR POWER TO HAVE YOUR SYSTEM PLACED IN SERVICE (PRODUCING ENERGY) WITHIN 90 DAYS OF RECEIPT OF YOUR SIGNED CONTRACT AND DOWN PAYMENT.

We will immediately communicate any delays that may effect our target completion date.

THE FIRST 30 DAYS

UPON RECEIPT OF YOUR SIGNED CONTRACT AND INITIAL PAYMENT (10% OF TOTAL), WE WILL...

- Schedule and perform a site visit with you.
Our representative will gather the required information to complete the design of your system and map the project for our installation and electrical crews.
- Work with your energy provider to generate and submit required solar applications.
*This part of the process can be lengthy. Each energy company has their own standards for completion of applications; however all are subject to state law requiring approval or response within **14 business days** of submittal. Most require the following: Interconnection Agreement (signed by the customer), SDG Application (signed by the customer and Olson Solar Energy), and a copy of your homeowners insurance liability.*
- Generate and submit applications for your local permitting jurisdiction or municipality.
Almost all municipalities require some level of permitting (zoning and/or electrical).

DAY 31-45

UPON RECEIPT OF THE REMAINDER OF YOUR DOWN PAYMENT (65% OF TOTAL), WE WILL...

- All construction materials and equipment are ordered.
*Although orders are placed upon receipt of the down payment, and usually arrive in less than **1 week - 10 days**, manufacturing and/or shipping delays can be a reality. If this is the case, someone from Olson Solar Energy will reach out to inform you of any possible schedule delays; at this time we can discuss any available options if a delay may effect our target completion date.*
- Contact Diggers Hotline if necessary and prepare the site for installation.

DAY 46-50

INSTALLATION OF YOUR SOLAR SYSTEM.

*Scheduling and completion of your physical installation can be **1-5 days** depending on the size of your solar system.*

DAY 51-65

ELECTRIC INSTALLATION PROCESS.

*The electrician will complete a site visit, then schedule the project. Dependant on scheduling of all parties, this portion of your project can take **up to 2 weeks for completion**.*

DAY 66-75

INSPECTION AND APPROVAL OF YOUR SOLAR SYSTEM.

We will work with inspectors to schedule the earliest possible time for system inspection. If the approval is denied for any reason, Olson Solar Energy will immediately make any changes and schedule another visit.

DAY 76-90

SCHEDULE SERVICE FROM YOUR ENERGY PROVIDER.

We will schedule a service call with your energy provider to replace your existing meter and program your system to allow bi-directional reading of your solar system power generation. We will set up your monitoring system that same day (can take up to 72 hours to begin recording and displaying results, you will receive an email from "Enphase Enlighten" to access your account).